



### **The Public Awareness Program**

Offers intercultural workshops to groups of employees from entry level to management. The workshops are individually designed to meet the needs, interest and available time of the audience.

### **FOR EMPLOYERS AND STAFF**

#### **WORKSHOP SUGGESTIONS**

- Cross-Cultural Communication / Sensitivity/Awareness
- Challenges Facing Immigrants and Refugees
- Managing Diversity in the Workplace
- Review of policies and procedures for Diversity
- Understanding Immigration/Citizenship
- Advantages of a Diverse Work Force
- Tools for Responding to Racism
- Cultural Sensitivity with Customer , Clients, Colleagues
- Cultural Competency Within an Organization
- Service Providers and Cultural Sensitivity
- Create a Climate of Respect and Understanding
- Human Rights/ Legal Rights in the Workplace
- Staff Cultural Awareness Focus Groups
- Managing Stress, Mental and Physical Health in Different Cultures
- Acceptance in a New Culture – Building Confidence (for Newcomers)
- Multicultural Special Event Coordinator

*The workshops serve as a learning tool to help participants become more culturally sensitive. Through listening to Speakers from other countries and participating in various activities, they will gain knowledge of the challenges faced by Newcomers .They will develop a greater awareness, and appreciation of the value of cultural diversity in our community, and a better understanding of cross cultural communication and inclusiveness. The coordinator will facilitate the development of Cultural Models for Organizations , Businesses and Agencies.*

The Public Awareness Coordinator is available to facilitate Workshops, to speak at Staff Meetings, to do Presentations at In Services, Professional Development Days, Conventions or Conferences. We also offer CULTURAL CAFES at lunch.  
Available days, evenings and weekends.

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